



Frequently Asked Questions

Your Booking

Online: Bookings can be made at any time on our web site using credit cards or PayPal for payment. A booking confirmation will be sent via email.

Oceanscape Kiosk: Bookings can be made at our kiosk at Marina de Portimão next to Praia da Rocha (see map on the “find us” tab on our home page), every day between 9:00 & 13:00 (GMT) using cash, Visa or Mastercard for payment. A booking confirmation will be sent via email.

By Phone: We are happy to help you out with your booking by calling +351 915279577 between 9:00 & 18:00 (GMT). Bookings made by phone are only confirmed once payment has been made at our kiosk.

Departure point

Our departure point is located at the Oceanscape Kiosk, at the Marina de Portimão next to Praia da Rocha (see map on the “find us” tab on our home page). Passengers will check-in 15 min before departure with our staff at the kiosk and will be accompanied to the boat by the skipper.

Check-In

Make sure to arrive 15 min before departure and bring your booking confirmation email or payment invoice (if possible on your smartphone to avoid using paper!) with you.

Morning Tour Duration and Language

The duration of our standard Morning Glory tour is ~2 hours. The tour is conducted in english and/or another language, depending on the nationality of the passengers. Our Skippers speak English, Portuguese, German, Spanish and French!

Weather Considerations

We offer windbreakers on board but check out the weather forecast for the day of your trip on our home page and dress accordingly! Contact us at hello@oceanscape or +351 93 527 95 77 if you need any extra help.

Oceanscape

www.oceanscape.pt hello@oceanscape.pt